

“COVID- 19 Weekly Testing for Schools”:

E- Binder for Parents



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Los Angeles County K-12 Private and Independent School-Based COVID-19 Testing Program

What types of tests are being offered at school?

BinaxNOW™ COVID-19 Ag CARD

- A rapid test that detects protein fragments specific to the Coronavirus
- Uses a simple, less invasive nasal swab
- Results in less than 30 minutes – One line: Negative. Two lines: Positive
- [HOW TO: A Guide for the BinaxNOW™ COVID-19 Self-Test](#)

PCR Testing

- For use when a student has symptoms or tests positive using the BinaxNOW™ Ag test
- Detects RNA (or genetic material) that is specific to the virus
- PCR tests are sent to a lab, and it can take 1-2 days to receive results

Do we have to pay for this testing?

- No, parents do not have to pay for the tests. This program is offered by your school and no payment insurance information is required. It's completely free of charge and will help students and staff return to school in a safe way.

How often will my child be tested?

- The testing frequency will be determined by each school. Please contact your school for more information. In most cases testing will occur once a week, but if your child wants to test more frequently or you have a need for an additional test, many schools can accommodate.

When will the school be testing? I do not see the information in my registration.

- Many schools are using an open registration method which means there are no appointments. To see when testing will be at your school, you will have to contact the school directly to see what days and times they are planning on offering these tests.

How will I receive the results from my child's test?

- The result will be sent in an email or a text message to the contact information you have provided in your Primary Health registration. Most of the time, this information will be sent to the parent or guardian assuming the parent or guardian's contact information was used to complete registration.

What happens if my child tests positive?

- When students test positive, students are to adhere to Los Angeles Department of Public Health (LADPH) Guidance and your School specific protocols for Isolation and Quarantine. Please refer to LADPH Website for more information
<http://publichealth.lacounty.gov/>

Is my data shared if I register electronically?

- Your data will be shared to select designated and trained individuals like school administrators, schooltesting staff and with local and state health agencies only as required for the purposes of testing and outbreak tracking. None of your information will be disclosed or used for marketing purposes.

Do I have to register and provide consent for every test? Can my child consent on their own behalf?

- No. You only need to register and consent for your child once. The consent form will remain valid and on file for 12-months. Anything after this, the consent form will be considered expired.
- Students over the age of 18 will be able to consent on their behalf, but if the parent's contact information is provided, the result will still be shared with the parent or guardian.

Why are some of the registration questions being asked?

- The questions are asked to meet the reporting requirements for local and State Health Departments. Since these tests are operating under a laboratory waiver, we are required to ask the same questions for lab-based tests.

Are the teachers and staff also being tested?

- Yes, California now requires weekly testing for all unvaccinated staff. Many schools will offer testing for their vaccinated staff as well.

I was notified that test results were available, but I can't log in to view them.

- Please confirm that the birthdate you submitted is correct.
- If you need assistance, please contact the Heluna Health team via email or phone:
 - helpdesk@lacros.freshservice.com
 - **Heluna Health Call Center: (562) 222-7795**

Tips to help your child with their COVID-19 Test

- You can help your child be less anxious about the testing process if you remain calm and at ease when talking about the test and how it is administered.
- Talk about the virus in kid-friendly terms. It's very tiny and sometimes people feel sick with a temperature, or tired and achy, and sometimes they don't feel sick at all. The virus is so tiny that the only way to tell if the virus is present is by taking the test. The test might feel a little bit "weird", but it won't hurt and taking the test is the best way to take care of all the students, teachers, and their families.
- Have your child practice looking into your eyes while you mimic the test process with a Q-tip. Wear a mask while you do this and ask them to see if they can tell when you are smiling by watching your eyes. Tell them to do the same with the person who gives them the test at school.

-Please refer to these videos for an overview of COVID testing at your school:
[Testing for COVID at Your Child's School \(English Version\) - YouTube](#)
[Prueba de COVID-19 en La Escuela de su Hijo/a \(Video en Español\) - YouTube](#)
[Testing for COVID at Your Child's School \(Chinese Version\) - YouTube](#)
- Let your child know that they have an important job to do which is to hold very still for the few seconds it takes to swab inside their nose.
- Prepare your child verbally on testing days and praise and thank them for doing a great job!

School-Based Rapid COVID-19 Testing

Who We Are

Primary.Health is the engine behind your schools COVID-19 testing and vaccination program. Our web-based platform helps schools conduct affordable, convenient, and efficient rapid COVID-19 testing for teachers, students, and staff to promote a safer in-person learning environment.

Why Choose Primary

- ✓ User-friendly interface
- ✓ Web-based portal works with any browser Works
- ✓ on any smartphone, tablet, or computer Phone
- ✓ support for those without Internet access Supports
- ✓ 15 languages
- ✓ No need to install apps or create logins
- ✓ Fully HIPAA-compliant
- ✓ Customer/technical support



School-Based Rapid Testing Using Abbott BinaxNOW™

Primary provides a comprehensive solution to help you run

safe and effective COVID-19 rapid testing programs for students, faculty, and staff. We can also arrange for onsite nasal or saliva-based PCR testing. Our team assists with staff/student roster uploads, parental consents, capacity planning and site logistics, onsite workflows, automated state reporting, and result notification.

Our dashboards and data analytics help schools track cases, identify outbreaks early, and quickly isolate positives to stem viral spread.

“Parents and students are eager for schools to reopen in San Diego. Primary.Health’s automated technology is giving us the tools we need to register, streamline and organize testing so that we can get life back to

normal for our kids, while ensuring teachers and parents feel healthy and safe.”

Donnie Salamanca, Deputy Superintendent, Coronado Unified School District

“Primary.Health got our BinaxNOW™ program up and running in less than 24 hours. Their platform helped us create a safer in-person learning environment for all of our staff especially our teachers and students.”

Roy Mendiola, Ed.D., Superintendent, McSwain Union Elementary School District,

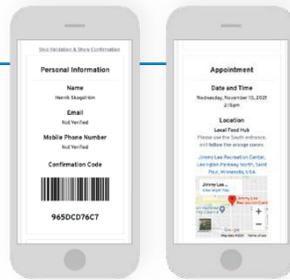
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How It Works



Site Logistics & Capacity Planning

We design a program that meets the needs of your locations, populations, and program goals.



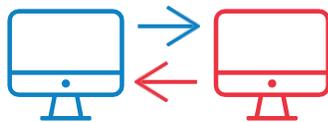
Participant Registration & Digital Consent Forms

Participants can easily register, sign consents, and view results.



On-Site Workflow Management

We help you test students and staff quickly and efficiently to minimize classroom disruptions.



Primary

States

Automated Reporting

Eliminate paperwork and reduce errors by automating state reporting and participant notifications. We provide digital proof of test result/vaccination.



Data Analytics & Dashboards

Monitor program metrics to identify outbreaks quickly and track cases over time at a district level.

The Platform

Key Features

- Easy staff/student roster uploads
- On-demand scheduling and self-check-out features
- Digital participant/parental consent
- Faster on-site check-in and check-out
- Automated result notification
- Automated state reporting
- Register household members
- Collect insurance information (optional)

Our Platform Supports

- PCR testing
- SalivaDirect
- Abbott BinaxNOW™
- Rapid antigen
- LAMP
- Emerging technologies
- Flu vaccine
- COVID-19 vaccine

COVID-19 Vaccine Features

- Unique access codes
- Health equity tools
- Multi-dose scheduling management
- Appointment reminders
- Proper dosing intervals
- Pre-screening questions
- Automated follow-up symptom questionnaire

If you need assistance with the platform or your child status, please call (562) 222-7795.

Need Additional Help?

Visit our website: <https://lacros.freshservice.com>

Email us to submit an e-ticket: helpdesk@lacros.freshservice.com

Heluna Health Call Center: (562) 222-7795

Hours: Monday - Friday; 9:00am-5:00pm



Heluna Health[®]